

A veterinary practice with a difference



Vets2Home has now been running as a mobile veterinary service, serving pampered pets in their home in East & West Sussex, for over a year.

In our first year we have conducted more than 1,000 successful home visits, mostly attending to – and treating – delicate cats and boisterous dogs. It is most rewarding to see how pets hardly notice they have just been thoroughly examined by a Vet – to them, it is merely a small interruption in their daily routine at home!

This last year has surprisingly proven that our innovative, dedicated and gentle 24-hour in-home euthanasia service is by far our most appreciated service. This is probably a reflection of the fact that in Hassocks and Mid-Sussex areas all out-of-hours veterinary emergencies/terminally-ill pets have to travel to the covering emergency clinics in Brighton for treatment. We now believe we have truly earned our title as 'Home Visit Specialists' – at all hours.

We do, however, need to clarify a few things about our new style, exclusive, veterinary service which is available to pets and their owners at home:

- More than 9 out of 10 veterinary consultations are non-surgical.



- We carry a full range of medical treatments, investigative laboratory procedures and competitively priced pet products with us on every visit.

- Special medication, diets and repeat prescriptions are filled/delivered in 48 hours.

- In Mid-Sussex, we refer most surgery, x-rays, dentals or further in-depth investigations to Heath Veterinary Clinic in either Hurstpierpoint or Burgess Hill.

- Heath Veterinary Clinic offer full surgical and hospitalisation facilities. They are experienced in treating all small animals, and have a Pet Behaviourist and vet with special interest in rabbits.

- Vets2Home does also offer independent referral for specialist surgery or investigations, according to and in full compliance with owners' wishes and requests.

- We are experienced, compassionate and always give a very personal service (same Vet).

- We are modern, fully computerised and insured to work in your home; we practise only up-to-date veterinary medicine.

- We have routine and emergency veterinary consultations available daily.

- Normal consultation hours: Monday-Friday, 9am-6pm.

- And because life is so unpredictable, we also offer devoted 24-hour gentle, dignified and un-hurried in-home euthanasia – all-year round!

Our charges are all-inclusive with no additional call-out fees. This is reflective of the fact that we specialise in offering only an exclusive, unhurried, professional and caring veterinary service in your own home

and at your convenience.

All our registered clients benefit from access to our affiliated truly 24-hour (i.e. qualified staff on site around the clock) top of the range fully equipped emergency hospital – Coastway's Vetcall Emergency Service – now with brand new facilities including ample parking.

Uniquely in addition to the above emergency service, we offer any distressed client, with a severely/terminally ill pet, to direct consultation with our caring duty vet on our devoted 24-hour hotline before deciding between treatment options and/or (in-home) euthanasia.

My nurse, Alex, and I have particularly noticed one important thing after our first year: Offering a totally different, all-round and innovative service completely fulfills our professional ambition to provide only the best, top-quality veterinary attention to special furry family members, in the stress-free comfort of their own home. What a difference it makes! *Susan Gregersen, DVM, MRCVS Veterinary Surgeon, Vets2Home* www.vets2home.co.uk

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