



## NEWSLETTER 2008/09!



**More than 3000 home visits-** We are pleased to be celebrating –with you our many registered clients- having conducted **more than 3000 mostly stress-free and successful home visits** (also including the very sad, but at least gentle & peaceful final visits) in Sussex these past 3 years- since we started in late 2005!

**As most of our clients still have pampered stay-at-home pets, to celebrate we would like to offer:**

**A FREE top of the range veterinary WORMING treatment - value up to £10**

(Please mention this newsletter to receive your free wormer when we next visit you)

Because you are one of our much valued “brave” pet owners, having used our different and un-hurried stay-at-home veterinary practice from the start, **and** we know it at times can be difficult to administer any tablet to an animal (cat owners will especially know this and these would account for ~60% of our patients!) in this way we can then demonstrate the spot-on veterinary strength wormer for cats.

**Tasty consultations-** These past almost 3 years (and 50.000 miles later), we can easily say we have **not** been bored, idle or in any way disappointed to have left **our** safe, familiar surroundings of our normal practice to meet, greet –and not least treat- our furry patients in **their** own safe and familiar environment. (We have also happily used up quite an enormous quantity of tasty liver- and fish- treats to make sure our patients only have fond –and tasty- memories of us consulting them at home!).

**Never normal practice again!** Without a doubt- Alex and I totally agree – we now have the absolute best job-working with animals that are relaxed- we have **ever** had and do not plan on ever returning to the confinement and limitation of a noisy and busy veterinary practice with anxious & stressed animals- and often likewise staff!

The absolute major difference is feeling just how nice and well-received it is to have plenty of time for every single patient – and owner- **no matter what**. (However causing us to be a bit renowned for running a tad late, so this year we started offering consultations within a 2-hour window, enabling us to continue to take all the time necessary to address and solve any issues we encounter as dealing with pets -and traffic- often means dealing with many unpredictable parameters- as you can imagine).

**Vets2home Website-** Last year we also launched our fabulous new website [www.vets2home.co.uk](http://www.vets2home.co.uk) listing and elaborating on our services -and sample prices. We were initially hoping to make it possible to offer an on-line shop for medication and products but there is far too much competition from large retailers and pharmaceutical companies doing it so much better (and cheaper!)..... Soon to be added on our website will be client testimonials from our fantastic & many loyal clients, who have been so great to submit photos etc of their pampered stay-at-home pooches and felines with lovely personal comments to describe our specialty – the HOME VISITS!! Check it out when or if you get a chance..... (We only wish we could make that - very interesting - documentary!)

### Our most popular at-home services:

- ☛ Stress-free and bulk vaccinations at competitive low rates (especially nice for breeders)
- ☛ Gentle cat dematting – no clipping- under safe sedation (10 years experience)
- ☛ 24-Hour dignified, private and peaceful in-home euthanasia
- ☛ Stitch-ups of minor wounds and abscesses - if necessary - under safe sedation
- ☛ Stress free in-home cat neutering; also for the RSPCA
- ☛ General un-hurried and in-depth vet consultations- to address every aspect of your pets’ health
- ☛ Mail order flea/worming products and other treatment etc - when registered with us!

Our newest at-home services:

- ♥ Anti-stressful ECGs -for the faint hearted – pets and owners- they only take 5 minutes!
- 🕒 Quick next day blood test results – and easy blood sampling at home
- ✈ Pets Passports (Pet Travel Scheme)- for bringing your pet with you on holiday!
- ✓ Oxygen for assisting sedations - if at all necessary when only 1 pampered patient at a time!
- 📦 Food/medicine home delivery service
- ➔ Easy Repeat Prescriptions (minimum 48 hour notice)

Coming services- in our pipeline for 2009....: Blood pressure monitor for anti-stressful measurements

Our least used service: Our 24-Hour emergency hospitals in Brighton and Worthing! (Which we take as a great compliment.....!)

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New prescription products: Please ask us.....

- Once-a-day tablets for cats with an overactive thyroid gland ("Vidalta")
- Tasty, easy to give arthritic pain relief for dogs – similar also licensed for cats now!
- Several products for anxiety, phobias and general behavioural management!
- New tablets for *car sickness* – guaranteed to work on most dogs! ("Cerenia")

**V2H: BEST 2008 PRODUCT:** The one-off 14 day antibiotic injection for cats/dogs ("Convenia")

Latest exclusive pet products- Paul Mitchells top of the range styling range now introduces products for the extra pampered pet: John Paul Pet Range for superior grooming for pets wanting healthy, shiny and lovely smelling fur! (tested on humans first!). Check out their website soon to be launched [www.jppet.co.uk](http://www.jppet.co.uk) .

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Bringing "work home" and "recycling" cats! Working for the **RSPCA** is a very rewarding job indeed for "professional" animal lovers like us and in more ways than one! We usually help the popular charity out by going to their shelter, saving valuable time (for the far too few volunteers) by vaccinating, neutering and health checking the strays and (the far too many) unwanted cats/kittens in their modest kennels before they are rehomed with new loving owners.

As cat lovers ourselves, I am proud to say I (Susan) have resisted the fluffy feline temptations so far, but Alex had a weak moment (and a big pocket!) after her 15 year old dog, Rosie, was put to sleep and not long after "had to" bring home "Murphy"-the cuddliest and fluffiest moggy kitten in the world and he is now, 5 months after, happily adopted by her 2 older birmans, though terrorizing them like any cheeky toddler would their elders! We also work with "Dobermans in Need" in Bognor-so who know what's in our "pockets" next year ;o)



Please call Frances from the RSPCA (Mid-Sussex) on 01444 474358 if you have a big heart and a place for a cute, "slightly used" but health checked, vaccinated and microchipped unwanted cat or kitten and -sadly- especially the elderly cats are long-term residents!

**Wishing you a happy & healthy new year....**

(No routine visits over Christmas 2008 on the 25<sup>th</sup>, 26<sup>th</sup>, 27<sup>th</sup> & 28<sup>th</sup> of Dec and 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup> & 4<sup>th</sup> of Jan 09. Our emergency service will look after our clients at the hospital!)

*All the best, Alex & Susan*

